



skyport

NEWS



Prague, June 19, 2008

Dear business partners,

Here we are with our latest Skyport News, this time under the fourth edition.

Your Skyport a.s.

Results from our research

We would like to thank to all of you who participated in answering our questionnaires related to our customer service research. Your reactions were really challenge for us and we will pay attention to them. Waiting for a shipment was one of the most frequently mentioned point. We are happy to announce that introducing of an electronic announcing system in our customer service department is under preparation.

Transfer of cargo between Menzies and Skyport

With the effective day of July 1, 2008 there will be introduced permanent service for transport of cargo with Avia 3,5t between Menzies and Skyport daily from 7 a.m. to 5 p.m. This service is available on the phone 2 2011 3396. Charges will be according to standard price list.

Claims

In case that shipments were destroyed, lost , damaged or delivered late when transported by air you should lay the claim at responsible airliner , i.e. at the airline company which issued the airwaybill. More detailed information to the claim process will be given to you by the respective carrier.

Delivery of a new handling system signed



INNOVATIVE SOLUTIONS FOR AIR CARGO

Let us announce you that we have signed contract with CHAMP Cargosystems for a delivery of a new handling information system of a new generation. This modern information system will enable us to control the whole process in handling both air cargo and truck cargo. Our own system will enable us to work in a self-contained and independent way. We also believe that it will make our communication with customers and with airliners more effective. An expected new start of our new handling system is planned for autumn this year.

Personnel

We would like to inform you that our operational director Mr. Jaroslav Ježek is leaving our company on June 30, 2008. In case of any questions related to operation, contact Mr. Boris Kopečný - the deputy of operational director, from the 1st of July 2008. The email address: boris.kopecny@skyport.cz, the phone number 2 2011 5371.

We would like to thank our colleague Mr. Ježek for his work for our company and we would like to wish him good luck in his further professional life.