

skyport NEWS

Prague, April 29, 2008

Dear business partners,

Here we are with our latest edition of Skyport News, particularly with the third one. As you can see we are trying to react in a flexible way to all your requests and challenges in order to reach general satisfaction during cargo handling process.

Your Skyport a.s.

Meetings regarding a „Known shippers“

„How to become a Known Shipper“ will be the main topic on the schedule of our next meeting which will be held on May 16, 2008 at 13:30 in our session room on the 3rd floor, room number 326. Through this status a spedition firm will be responsible for safety of transported goods, i.e. that in case of an oversize shipment which cannot go through X-ray check, the shipment will not have to stay in a five-day quarantine. If you are interested in taking part in that meeting, do not hesitate to contact Mr. Tráva via email on his email address michal.trava@csa.cz

Veterinary fees

With the effective day May 1st, 2008 Border Veterinary Station introduces new fees which can be found on websites <http://www.skyport.cz/en/for-clients/downloads/> - Charges PVS. In the same time a new SITA address for sending arrival notice regarding to AVI (24 hours before arrival) was registered – PRGFAOK.



Increasing the number of staff at accepting counter

Our number of staff at accepting counter was increased at the beginning of April in order to speed up handling shipment procedure.

X-ray on request

Our new service X-ray on request was introduced for those companies for which we do not provide cargo handling. This service is at disposal on request only and its fees are according to the price-list on <http://www.skyport.cz/en/for-clients/downloads/>

Our questionnaire about the quality of services

We would appreciate your cooperation in filling in our questionnaire which will help us in evaluation of our services and will also encourage us in improving our services. Our questionnaire will be in our Customer Service Department and on our websites <http://www.skyport.cz/en/for-clients/downloads/>. Once you are ready with filling in our questionnaire you can send it in an electronic way till May 16, 2008 to address: info@skyport.cz. Thank you very much for your time and your willingness.

Skyport can be newly found on www.skyport.com